



LIMITED PRODUCT WARRANTY

MICROCOTE HPU™ High Performance Coatings

When purchased from a contractor approved and authorised by Bio Surfaces Pty Ltd, and when applied professionally in accordance with the manufacturer's current written specifications, the manufacturer warrants Microcote HPU™ (the products) to be free from defect in material and manufacturing workmanship for a period of three years.

This warranty applies to products used in internal applications within Australia under normal conditions.

The MICROCOTE HPU™ products are warranted not to:

- 1) Crack, check, peel, or lose adhesion for a period of up to three (3) years. However, the term "crack" as used herein shall not include minute fracturing of the material. Micro cracking along formed areas is to be considered normal. Premature corrosion along these areas is not covered by this warranty. The Performance Plus adhesion promoter must be used for all tile and grout substrates such as, ceramic, porcelain, quarry, stone, marble, etc. If there is loss of adhesion on one of the substrates and the Performance Plus was not used, the warranty provisions do not apply.
- 2) Fade resistance
 - a) Vertical exposure: Colours and clears will not fade in areas of five (5) N.B.S. (National Bureau Standards) units for a period of five (5) years. Measurements are to be taken after all chalk and dirt has been removed from the exposed surface.
 - b) Non-vertical: Colours and clears will not fade in excess of sixteen (16) N.B.S. units for a period of up to five (5) years. Measurements are to be taken after all chalk and dirt has been removed from the exposed surface. Non-vertical surface is defined as those panels erect at an angle between five (3) degrees and eighty-five (85) degrees from vertical.
 - c) Colour change will be measured as the difference in colour between the exposed and unexposed panels. It is understood that fading or colour changes may not be uniform if the surfaces are not equally exposed to the sun and elements.
- 3) Chalk Resistance
 - a) Vertical: No less than a rating of "8" as measured in accordance with ASTM-D4214-98
 - b) Non-Vertical: No less than a rating of "7" as measured in accordance with ASTM-D4214-98
 - c)

Should the product fail due to a defect in material or manufacturing workmanship during the warranty period, the manufacturer's only obligation will be to provide, free of charge, sufficient product to replace any defective product.



This warranty and any associate adjustment is conditional upon the product being applied as specified within one year from the date of product purchase, all claims being reported in writing to the manufacturer and subject to site inspection by the manufacturer’s representative within thirty days of product failure. A complete copy of bills of lading and purchase orders for the product must accompany all claims.

This warranty does not apply to failure of the product resulting from misuse, abuse, impact, abrasion, poorly prepared substrate, defect in the surface to which product is applied, immersion or ponding water, failure to follow the manufacturer’s instructions and specifications, improper application of the product, shrinkage/settling or expansion of the surface to which the product is applied.

The provision of the replacement product is the exclusive remedy under the written warranty or any implied warranty. This warranty does not include labour or cost for the application of the product. The manufacturer shall not be liable for incidental or consequential damages resulting from breach of this written warranty or implied warranty.

The limited warranty protection provided by Bio Surfaces Pty Ltd (Bio Surfaces) in this warranty is provided in lieu of any and all other warranties, expressed or implied, to the extent permissible by law.

The benefits covered by this warranty are in addition to all other rights and remedies which the Customer has under the Trade Practices Act and similar State and Territory laws.

To activate the warranty, please fill out the section below and send to Bio Surfaces Customer Service jasmine@microcote.com.au

Application: _____

Contractor: _____

Date of Application: _____ Location: _____

Application: _____

Signature: _____

Title: _____ Date: _____

Signed for Bio Surfaces Pty Ltd:

Date:

Name: